

NO TOLERANCE POLICY

**"NO TOLERANCE POLICY"
EFFECTIVE: 10-24-05**

The Lakeview Midway Public Water Authority Board of Directors held their monthly meeting on October 24, 2005. At this meeting, a Board decision was made to activate a "No Tolerance Policy" concerning paying water bills in a timely manner. The reason behind this decision is the fact that some water users have taken advantage of the Authority's bill paying policy and this, in turn, has caused an increase in the Authority's expenses. Therefore, a "No Tolerance Policy" is in effect immediately.

The water bills are mailed on the first day of the month. The bill is due by the 15th of the month. After the 15th there is a 10% late fee. This allows for a 10 day grace period. The last day to pay the bill is the 25th of the month.

All bills not paid by the 25th are subject to disconnection on the 26th or any day thereafter. If we send a technician out to your home to turn your water off you will be charged a \$35.00 disconnection fee and a \$35.00 reconnection fee when we turn the water back on. Hours for reconnection are 8:00 a.m. to 3:00 p.m. on Monday thru Friday only.

Please note that we do have a 24 hour drop box slot located at the right side of the drive thru window. Our office hours are 8:00 a.m. to 3:30 p.m. at the drive thru window and 9:00 a.m. to 3:30 p.m. at the lobby.

We also offer auto draft from any bank in the United States. There is a form in the office that needs to be filled out along with a voided check. You would still receive a copy of your bill showing "paid by draft" and the drafts are taken out on the 15th of the month.

**Lakeview Midway Public Water Authority
Board of Directors**