

LOCKS AND DISCONNECT POLICIES

When you are leaving for a vacation or any time you are going to be gone more than 10 days you can call us for a Meter Lock . We will lock your meter so there is no chance of leaks and turn it back on when you return. You will continue to receive a minimum water bill during this time. We are closed on weekends so if you need your service turned back on for a weekend arrival we will need to turn it on the Friday before. In order to do this when no one is home you will need to sign a release of liability form in case of any water leaks. When turning the water back on we will make sure the meter is not spinning before leaving the premises. If the meter is showing a leak on your side we will shut it back off until you return and contact us.

The only way to NOT receive a water bill would be to do a COMPLETE DISCONNECT by pulling the meter out of the ground. To restart your water service you would need to fill out the application, pay the current deposit and a \$35.00 service fee to set your meter again.