LAKEVIEW MIDWAY
PUBLIC
WATER
AUTHORITY

P.O. Box 203
Lakeview, AR 72642
Phone: (870) 431-8777
Emergency After Hours (870) 736-6108
Fax: (870) 431-8707
lmpwa@hotmail.com
www.lmpwa.com

MONTHLY WATER RATES EFFECTIVE JANUARY 15, 2022

METER SIZE	METER CHARGE (DOES NOT INCLUDE WATER)	SYSTEM IMPROVEMENT FEE
5/8"	$ 23.00 + TAX	$ 5.30
1"	$ 40.00 + TAX	$ 9.20
1 1/2"	$ 50.00 + TAX	$11.50
2"	$ 75.00 + TAX	$17.20
3"	$225.00 + TAX	$51.60

Water cost is $10.35 per thousand gallons (prorated) for all meter sizes

Sales Tax Inside City Limits of Lakeview 8.75%
Outside City Limits of Lakeview 7.75%

Each water bill includes a "Safe Water Drinking Act Fee" of .40 cents per month. Bills are sent out on the last day of each month and due by the 15th of each month. A late fee penalty of 10% will be assessed to each account that does not pay their bill by the morning of the 16th.

All accounts not paid by the 25th of the month are subject to disconnection. A $70.00 service fee **PLUS** your past due water bill **MUST BE PAID** before service can be reconnected. Water will be reconnected between the hours of 8:00 a.m. – 3:00 p.m. Monday through Friday.

Revised 1-15-22

We Offer AUTOMATIC BANK DRAFTS
Call Us for Details

All drafts will be taken out on the 15th of the month unless it is a Weekend or Holiday then it will come out the Friday before

Pay by Debit or Credit Card with SoftTel Pay

You can now pay with your DEBIT/CREDIT CARD by phone or online

Call 1-855-483-5729 follow the voice prompts to pay your bill. You will need your account number and this identification number 7264211 to complete your payment.

If you prefer to pay online go to www. pay.softtelpay.com and use the same identification number 7264211 to start your online payment.

There is a $50.00 NSF charge for returned checks and auto drafts.

If your mailing address or phone numbers change, please call the office to update your account. We must have telephone numbers to notify customers of leaks, boil orders or any other problems with their water.

Vacation Locks

When you are leaving for a vacation or any time you will be gone more than 10 days please call us for a FREE VACATION LOCK. We will lock your meter box so there is no chance of leaks and turn it back on when you return. You will continue to receive a water bill during this time. We are closed on weekends so if you need your service turned back on for a weekend arrival we will need to turn it on the Friday before. In order to do this when no one is home you will need to sign a release of liability form in case of any water leaks. When turning the water back on we will make sure the meter is not spinning before leaving the premises. If the meter is showing a leak on your side we will shut it back off until you return and contact us.

The only way not to receive a water bill is to do a complete disconnect by having the water shut off and the meter pulled. To restart water service you will need to fill out an application, pay a deposit in addition to a $35.00 non-refundable service fee to set the meter again.

New Customer Setup Charges

(These charges refer to properties that already have a water meter box on site)

OWNER METER	DEPOSIT	SERVICE CHARGE
5/8"	$75.00	$35.00
5/8" Commercial	$125.00	$35.00
1"	$250.00	$35.00
1 ½"	$300.00	$35.00
2"	$500.00	$35.00
2" Compound	$1,500.00	$35.00
3"	$700.00	$35.00

RENTER METER	DEPOSIT	SERVICE CHARGE
5/8"	$150.00	$35.00

(Renters with larger meters pay the same deposit as an owner)
(Renters must advise LMPWA of their property owner's name, address and telephone number)

New customers must come in to fill out an application, pay deposit, show proof of ownership, and provide a driver's license and telephone number to have new service put in their name.

Effective 1-1-07 all property owners of rental properties are required to have a holding deposit the size of the original meter deposit before a renter is set up with service.

To guarantee your deposit refund when moving you must notify the office with your new forwarding address and telephone number.

If you have an **EMERGENCY** and need to have your water shut off for a leak there is **NO FEE FOR THIS SERVICE** – you must call the office to turn the water off – water department employees are the only ones authorized to turn the water off at the meter box. If you turn it off and damage the valve, you are responsible for the cost of repairs.

Plumbing Permits are $50.00

A plumbing permit **MUST** be purchased before doing any remodeling to an existing homes plumbing or **BEFORE** the construction of a new structure. We must have a copy of the Master Plumber's License on file to receive a plumbing permit.

Call the office for the cost of new meter box installation

Revised 1-15-22

Before digging, you must first call
Arkansas One Call 1-800-482-8998
IT IS THE LAW

OFFICE
EMERGENCY PHONE NUMBER
870-736-6108

Please do not call the emergency number for non-emergency assistance.

Office Lobby Hours
8:00 a.m. to 3:30 p.m.
Monday – Friday

Drive Thru Hours
8:00 a.m. to 3:30 p.m.
Monday – Friday
Our 24 Hour Drop Slot is Located at the Drive Thru

Visit our website LMPWA.COM where you can pay your bill, get current water department news, read informative articles and sign up to receive an Alert by e-mail or text to be notified when there are water emergencies

Revised 1-15-22